



<https://excelnearshore.com/job/oracle-pod-lead/>

Oracle POD Lead

Description

Excel Nearshore is seeking talented professionals to support our managed services engagement to support a leader in neuro and sensory medical devices. This involves a POD (team) structure for modularity and efficiency: Help Desk (central intake for incidents and requests), Infrastructure (on-prem/cloud stability and DR), Oracle (EBS-centric with focus on financials, integrations, and compliance), and Salesforce (cloud-based CRM with integrations).

Job Summary:

- Lead Oracle EBS support and development in a MedTech hybrid setup, focusing on stability and integrations.

Success Metrics:

- Resolution >95%; audit compliance 100%; ticket reduction 20%.

Responsibilities

- Oversee EBS 12.2.11 modules (GL/AP/AR/FA/CE, OM, MFG, ASCP/Demantra); manage financial tickets via My Oracle Support (MOS).
- Handle SOA 11g/12g integrations (e.g., D2R PIP failures, 411 tickets/year).
- Enforce segregation of duties (SoD)/governance for compliance (SOX/HIPAA); support book closings.
- Allocate 2,500 annual project hours; drive AI automations for reductions.
- Coordinate DR (24-hour recovery) and ISO 27001 (e.g., role-based access control audits).
- Mentor junior analysts and support career development

Qualifications

- Bachelor's degree in IT or related.
- **Must Have Skills:** 10+ years Oracle leadership; Oracle Certified Professional (OCP) certification; deep MOS/SOA expertise; ITIL Practitioner; medtech regulations knowledge.
- **Nice to Have Skills:** Experience with AI tools for forecasting; PMP certification; prior work with Hyperion/Demantra overlaps.

Job Benefits

Career Growth Opportunities:

- **Strategic Technical Training:** Focus on emerging Oracle technologies (e.g., Oracle Cloud Infrastructure – OCI, Fusion Applications).
- **Advanced Certifications:** Pursue specialized certifications like Oracle Cloud Platform Application Development Professional or OCI Architect Professional.
- **Leadership Development:** Opportunities to transition into a Delivery Manager or Technical Program Manager role, focusing on cross-POD

Hiring organization

Excel Nearshore

Employment Type

Full-time

Beginning of employment

ASAP

Duration of employment

Indefinite

Industry

MedTech

Job Location

Costa Rica

Remote work from: Costa Rica

Date posted

January 2, 2026

coordination and client-facing strategy.

- **Cross-Functional Expertise:** Engage with Infrastructure (DR, Cloud migration strategy) and Salesforce (Integration optimization) PODs to broaden domain knowledge, preparing for a Senior Director or Architect path.

Contacts

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